




Comments

Keynote: Health system performance assessment: a framework for policy analysis
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04/10/2022
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Applying the framework in the Finnish context?

Integrated systems like the Finnish social and health care system?

- In the Finnish context health care (incl. public health and health promotion), social services and elderly care as one entity → how we look at governance, financing, resource generation, service delivery
- How vertical and horizontal administrative integration can/should be taken into account in the HSPA framework?
- Adaptability to the context in which health care, social services and elderly care are integrated at system and organisational level?

Evaluation of a large-scale system reform: can we use the framework to assess dynamic processes?

- In the Finnish reform we see changes in 1) governance and 2) financing and which aim at changes in 3) service delivery

Objectives of the health and social services reform

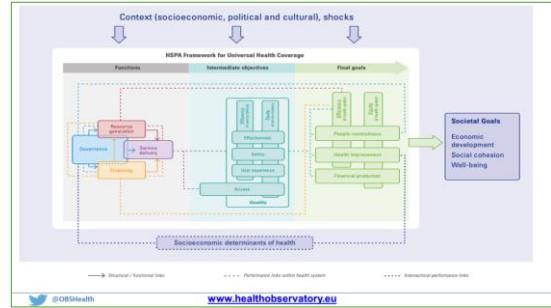
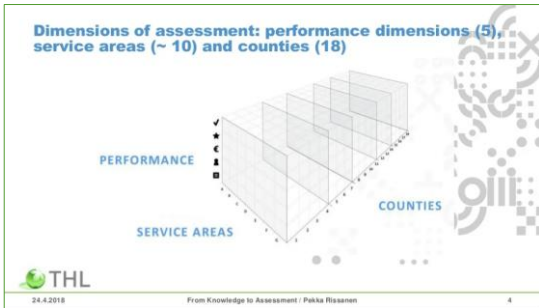
- Reducing inequalities in health and wellbeing
- Safeguarding equal and quality health, social and rescue services for all
- Improving the availability and accessibility of services, especially primary-level services
- Ensuring the availability of skilled labour
- Responding to the challenges of changes in society
- Curbing the growth of costs
- Improving security



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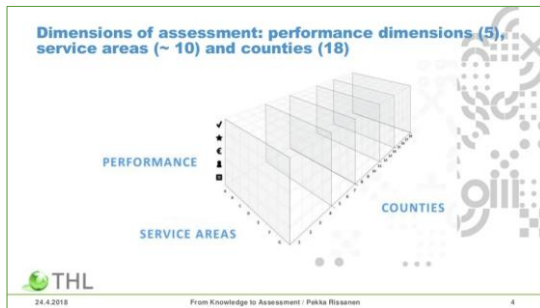
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Finnish approach to HSPA v. OBSERVATORY framework



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Finnish approach to HSPA v. OBSERVATORY framework



Service areas to be assessed	Quality and effectiveness	Access and availability	Costs of services & production efficiency	Customer orientation	Equality
Wellfare and health promotion					
Preventive services					
Primary health care					
Specialised medical care					
Services for children, young people and families					
Social services for older people					
Mental health services					
Substance abuse services					
Services for the disabled					
Social services for working age people					

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Example: Assessing Governance

